

January 15, 2018

Complexity and Health Care Management

Most leaders of health care organizations understand the concept of complexity, but many fail to act on that knowledge. I will describe an inquiry that surfaced the challenge of engaging with complexity; I will touch on where that inquiry has led my thinking about the system in which health care decision-making is carried out. I would like to engage participants in a discussion about the meaning of complexity and systems thinking, outline some thinking strategies that are useful when dealing with complexity, and share an idea to improve the ability of health care leaders to act in the context of complexity.

Objectives:

1. Talk about complexity in health care management.
2. Outline a proposal to improve the ability of health care leaders to act in the context of complexity.

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Rounds are held weekly on Mondays from 12:00 pm to 1:00 pm in the VGH Research Pavilion, Room 700, 7th Floor, 828 West 10th Avenue, Vancouver, BC.

Visit www.C2E2.ca for information about previous and upcoming rounds. If you are interested in presenting or attending remotely please email pamela.lee@ubc.ca.